

SEAN PARTRIDGE

Calgary, AB | himynameissean.com

Hi, my name is Sean!

If you've landed here, you're probably wondering what I do and whether I'd be a fit for your team. The short version: I'm an engineer who understands the business. Across more than ten years in software I've built the products, written the requirements behind them, and led the delivery that shipped them — and I'm happy doing any of the three.

Most recently, as Delivery Lead and Senior Developer at TELUS, I owned the Showcase, LPVR, and Stream+ portfolio for consumer TV products serving more than a million households. I set the roadmap and priorities, led a two-year migration of every TV application to Google Cloud with zero customer downtime, and presented risks and recommendations directly to Directors and VPs. One of my highest-impact contributions was building the business case that secured investment in AI developer tooling for a 13-person team, then leading the workshops and training that turned it into everyday practice. I partner closely with product, engineering, and operations to pressure-test assumptions and keep the plan aligned to what is actually happening in the build.

I've spent years writing the code myself — .NET and React features on a national platform, alternative payment flows, and a full-stack pay-per-view tool built from requirements through release. That engineering background is what keeps my requirements honest about what systems can actually do, and it is why I am as comfortable in a design review with developers as I am presenting a business case to executives. I have also started bringing AI tools into my day-to-day work, using them to speed up delivery, clear blockers, and get ahead of problems earlier.

I am comfortable working where the requirements are still forming or the path is not yet clear, and I tend to bring structure to things that do not have it yet. Whether the role sits closest to software development, technical project management, product ownership, or quality assurance, I own outcomes from scope through release.

If any of this sounds like what you need, I'd love to hear from you. You can reach me through himynameissean.com. Thanks for reading.

Cheers,

A handwritten signature in dark blue ink. The first part of the signature is 'Sean' in a cursive script. The second part is 'Partridge', where the 'P' is large and stylized, and the rest of the name is written in a more compact, cursive style. A long, horizontal flourish extends from the end of the signature.

Sean Partridge

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SOFTWARE DEVELOPMENT | TECHNICAL PROJECT MANAGEMENT | PRODUCT OWNERSHIP | QUALITY ASSURANCE

Engineer by background with 10+ years in software, spanning hands-on development, technical delivery leadership, product ownership, and a QA foundation. Track record of managing full project life cycles from design and implementation through integration, release, and maintenance, and of owning the Showcase, LPVR, and Stream+ portfolio at TELUS from vision through release for consumer TV products serving 1M+ households and millions of weekly transactions. Having built systems myself, I write functional and non-functional requirements grounded in what systems can actually do, set roadmaps and priorities, lead cloud migration and AI adoption, and present risks and recommendations directly to Directors and VPs. Comfortable writing code, writing the requirements behind it, and presenting to both technical and non-technical stakeholders. Certified SAFe® 5 Practitioner, pursuing CBAP and PMP, with working AI experience for accelerating delivery.

SKILLS

Software Development: C#, Java, JavaScript, SQL, HTML5, .NET / .NET Core, ASP.NET MVC, React, AngularJS, Spring Boot, REST APIs & Microservices

Cloud, Data & Infrastructure: GCP, Microsoft Azure, AWS, Kubernetes (GKE), Terraform, Redis, PostgreSQL / CloudSQL / MySQL, Data Modelling & Schema Design

DevOps & Quality: CI/CD, GitHub Actions, Jenkins, Team Foundation Server, Git, Jira, Test Plans, Unit (Karma) & End-to-End (Protractor) Testing, Monitoring (New Relic, Splunk, Dynatrace)

Delivery & Product: End-to-End Delivery, Cloud Migration & Modernization, Roadmap & Backlog Management, User Stories & Acceptance Criteria, Success Metrics (Availability, Latency, Adoption), Director/VP Reporting

Analysis & Methodology: Requirements Elicitation & Workshops, Functional & Non-Functional Specifications, System Integration Analysis, Change Impact Assessment, Agile / Scrum / SAFe / Waterfall

WORK EXPERIENCE

TELUS COMMUNICATIONS, EDMONTON, AB

April 2023 – June 2026

Delivery Lead & Senior Developer (L3), Full-Time

- Owned the Showcase, LPVR, and Stream+ portfolio end to end — roadmap, backlog prioritization, and release — for products serving 1M+ households and millions of weekly transactions, balancing business value against technical sustainability and delivery timelines.
- Led a two-year program migrating all TV Mediaroom applications to Google Cloud across four environments with zero customer downtime, replatforming the Mediaroom middleware onto TELUS's Opus Console; drove multi-million-dollar savings by retiring in-house server and CDN infrastructure.
- Built the Business TV Pay-Per-View grant-management tool (React, .NET Core on GKE) from requirements through release — designed the data schema and delivered CI/CD across nine environments with audit logging and observability, provisioned with Terraform and GitHub Actions.
- Consolidated the AVS and AMS operational data stores onto CloudSQL (PostgreSQL) and designed a 24-hour Redis account-state cache, cutting per-request infrastructure cost and load.
- Secured investment in AI developer tooling (Cursor, Cline, FuelIX) for a 13-person team; led adoption workshops, retrained DevOps staff into developer roles, and mentored three developers to independent feature delivery.
- Presented progress, risks, and recommendations at biweekly Director and VP reviews; portfolio features were demonstrated to executives up to the CEO.

TELUS COMMUNICATIONS, EDMONTON, AB

October 2022 – April 2023

Design Specialist II, Full-Time

- Delivered the Disney+ channel on Optik TV (1.3M+ subscriber connections) in one quarter, eliciting and documenting integration requirements across an internal business team and Disney's vendor team.
- Managed the Showcase product portfolio end to end — Jumpstart channels, content swimlanes, new template deployments, and seasonal and sports programming including the World Juniors.
- Brought Stream+ TV Identity login and authentication in-house across TELUS+ and Koodo flows, and shipped the LPVR Recordings Cancellation Sync across migrated and legacy platforms.
- Placed 2nd of 12 teams in TELUS's first international hackathon, prototyping an AI-driven news-aggregator microservice in 24 hours.

XPEAR, INC., SHERWOOD PARK, AB

January 2022 – Present

Director, Independent Software Consulting

- Expanded BRNT Group's enterprise Shopify store to Canadian and US markets (multi-currency, cross-border shipping), internationalized their website, and built their monday.com project tasking board, owning scope and priorities from client need through rollout.
- Delivered independent web design and development (WordPress with custom Gutenberg blocks), sourcing and managing clients and shipping each project end to end, and ran all corporate operations including bookkeeping and accounting.

TELUS COMMUNICATIONS, EDMONTON, AB

April 2021 – October 2022

Design Specialist I (Prime/Lead Developer, Showcase), Full-Time

- Prime/Lead for Live Local Streaming on Showcase: gathered and validated requirements across technical and business audiences to launch 5+ local sports, community, and event channels per region to 1.3M+ Optik TV subscriber connections.
- Anchored delivery of Showcase, the content-discovery layer 90% of customers kept enabled after launch and used to order Video On Demand titles directly; tracked adoption and downstream revenue as the product's success measures.
- Served as technical lead across design, implementation, and release, aligning product, engineering, and operations on scope, quality, and timelines.

TELUS COMMUNICATIONS, EDMONTON, AB

April 2018 – April 2021

Application Developer (.NET II), Full-Time

- Built alternative payment solutions for Business TV (pay via URL, SMS, email, and QR) for ordering and renting television assets, and re-skinned the Video On Demand storefront across the Main, Adult, and Kid Zone experiences.
- Added functionality to the Showcase curator tool and enabled third-party apps on the Showcase Channel, developing with C# / .NET, ASP.NET MVC, MRML, HTML5, and JavaScript.
- Deployed with Team Foundation Server and Blue Ocean and version-controlled with Git; kept a national TV platform reliable using New Relic and Splunk for monitoring, logging, and troubleshooting.

RIVA INTERNATIONAL, INC., EDMONTON, AB

June 2017 – March 2018

Quality Assurance Tester, Full-Time

- Designed and coded a fully functioning C# automated testing platform for the Riva On-Premise application; identified test requirements from specifications and created, managed, and executed product test plans.
- Developed and maintained manual and automated test suites, facilitated test plan and case reviews with cross-functional teams, and escalated quality issues to management; wrote technical documentation for Riva's Knowledge Base.

STANTEC, EDMONTON, AB

January 2015 – September 2015

Custom Applications Intern (Co-op)

- Designed AngularJS components and worked with clients to establish problem specifications and system designs; implemented unit (Karma) and end-to-end (Protractor) tests and deployed through the Jenkins CI pipeline.

EDUCATION & CERTIFICATIONS

Bachelor of Science (B.Sc.), Computer Science Specialization, Business Minor — University of Alberta, Edmonton, AB

Certificate in Microsoft SharePoint Development — Northern Alberta Institute of Technology (NAIT)

Certified SAFe® 5 Practitioner (2023) · CBAP (IIBA), In Progress · PMP (PMI), In Progress · Snowflake & Databricks Fundamentals, In Progress

PROJECTS & VOLUNTEER EXPERIENCE

Ai.Berta, GovTech Hackathon

- Runner-up at Alberta's first GovTech Hackathon for an AI-driven chatbot simplifying access to public services.

TELUS International Hackathon

- Placed 2nd of 12 teams building an AI-driven news-aggregator microservice in 24 hours.

TELUS Changemakers

- Part of Team Prairie, winner of the 2025 Changemakers Roadmap Challenge; engaged provincial and federal officials to support community events, and volunteered with the Edmonton Food Bank, local animal shelters, and River Valley clean-ups.

The Delta Chi Fraternity (Alberta), Alumni Webmaster & Scholarship Advisor

- Rebuilt and hosts www.deltachi.ca and advises members on scholarship opportunities.